

**Minutes of Healthwatch North Northamptonshire and West  
Northamptonshire Advisory Board Meeting in Public  
Held in person at Moulton Park Community Centre,  
Northampton**

**10 am to 12 pm 8<sup>th</sup> July 2024**

**Members present:** Morcea Walker (MW), Sheila White (SW), Dr Marcella Daye (MD), Ishver Patel (IP), Will Pope (WPo), Caroline Gooch (CG), Christine Drage (CD), Susan Hill (SH), Kate Holt (KH)

**In attendance**

**(Internal):** Gabriella Van Beek (GVB), Penelope McDermott (PMD).

**In attendance**

**(External):** David Smart (DS)

**Apologies Received:** Wendy Patel (WP), Christine Drage (CD)

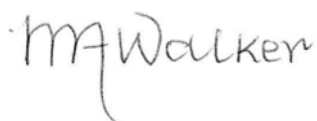
**Abbreviations:** Healthwatch North and West Northamptonshire (HWNW), Young Healthwatch Northamptonshire (YHWN), Connected Together Community Interest Company (CTCIC), East Midlands Ambulance Service (EMAS), Northamptonshire Health and Care Partnership (NHCP), Health and Wellbeing Forum (HWBF), Northamptonshire Clinical Commissioning Group (NCCG), Integrated Care Northamptonshire (ICN), Integrated Care Board (ICB), Integrated Care Partnership (ICP), General Practitioner (GP), Children and Young People (CYP), Kettering General Hospital (KGH) Northampton General Hospital (NGH), Northamptonshire Healthcare NHS Foundation Trust (NHFT) Patient Advisory Group (PAG), Patient Participation Group (PPG), Local Area Partnership (LAP), Community Wellbeing Forums (CWF), Local Medical Committee (LMC), Healthwatch England (HWE) Community Diagnostic Centre (CDC). Patient Transport Service (PTS), General Medical Council (GMC).

No	Item	Action
1.	<p><b>Welcome, Introductions, Apologies and Declarations of interest:</b></p> <p><b>MW welcomed everyone to the meeting and asked all to introduce themselves. GVB gave apologies received. No declarations of interest were given.</b></p>	
2.	<p><b>Draft Minutes and Matters Arising of HWWN Advisory Board meeting: Monday 8th April 2024</b></p> <p><b>Page 1 item 4 – This action has been completed (GVB). The minutes of this meeting were approved and were agreed to be a true and accurate record by all present.</b></p>	
3.	<p><b>North Northamptonshire Updates: (verbal updates)</b></p> <p><b>I. Kettering General Hospital (SW) Ophthalmology Enter and View visit has been completed and the report is being compiled. Reimagining Planned Care – SW sits on the review group but attended one of the workshops as well this month.</b></p> <p><b>II. HWB/ PLACE/ LAPs</b></p> <p><b>SW – East NH South and East LAPs – Currently funding for CYP project, but these do not align with HWWN priorities. Seeing less outcome and delivery from the LAP. There is a reliance on voluntary sector but ICB has no funding linked to this.</b></p> <p><b>GVB – PBP – GVB, SW AND PMD attended the joint workshop in Corby. The focus was on smoking and community transport. GVB expressed that change and action are needed from these meetings for them to be more productive.</b></p>	
4.	<p><b>West Northamptonshire Updates:</b></p> <p><b>I. Northampton General Hospital</b></p>	

	<p><b>GVB has spoken to Yvonne Higgins (Chief Nursing Officer), who wants more HWNW involvement and has invited GVB to attend the System Transformation Meeting. She has requested HWNW complete an Enter and View visit at the KGH and NGH A &amp; E departments. SW feels these would be useful. CG asked if recommendations from the last visit had been implemented. GVB to see if recommendations from the last visit have been actioned before HWNW agrees to revisit.</b></p> <p><b>GVB reported that NGH have been very engaged since the Ophthalmology Department Enter and View visit and have been keen to feedback on HWNW suggestions.</b></p> <p><b>II. Other</b></p> <p><b>KH – Impacts spreadsheet will be created and this will be sent to the board each month.</b></p>	<b>GVB</b>
<b>5.</b>	<p><b>Regional/Countywide Updates: (verbal and reports attached for information)</b></p> <p><b>MW met with Naomi Eisenstadt, Chair of the ICB Board, in relation to the positive role GVB has played. NE has asked GVB to sit on the board. GVB is awaiting the invitation.</b></p>	
<b>6.</b>	<p><b>Planning Group and current HWNW Projects: (verbal)</b></p> <p><b>I. Make Your Voice Count (MYVC)</b></p> <p><b>GVB – today is the first day of MYVC campaign. The campaign is running till Nov 1<sup>st</sup> and will include at least 12 community events. A community picnic organised by HWNW will also take place on Friday 9<sup>th</sup> August. Focus groups with CGL, Bridge, Lowdown and others are in development. The goal is 1000 responses to the survey.</b></p> <p><b>II. St Andrews Mental Health Inpatient Visits</b></p> <p><b>GVB – St Andrews have responded to the report and asked for HWNW recommendations to be changed.</b></p>	

	<p><b>GVB explained that the recommendations will not be changed and is still awaiting a response to the report. St Andrews is still keen to work with HWNW.</b></p> <p><b>III. Corby CDC Report</b>  <b>GVB – this report is completed and is with the CDC for a response.</b></p> <p><b>IV. Young Healthwatch Projects</b>  <b>ES – ADHD/ASD report is awaiting a response from NHFT.</b>  <b>The vaping report is with PH waiting for their response.</b>  <b>The Daventry Teen Clinic report is in progress. When completed it will be sent to the ICB.</b>  <b>YHW received £1000 from Michael Jones Jewellers which has been used for YHW t-shirts and promotional materials.</b></p>	
<b>7.</b>	<p><b>HWNW Quarter 4 January 2024 – March 2024 Feedback Reports:</b></p> <p><b>GVB – These have been sent to the board for review.</b></p>	
<b>8.</b>	<p><b>Any Other Business:</b>  <b>GVB – HWNW have made one staff member redundant. MW requested a card be sent from the board to the staff member.</b>  <b>SW suggested that the ICAN People Advisory Group regarding assistive technologies be invited to talk at a board meeting. KH suggestive virtual wards could also be invited to speak.</b>  <b>SW to forward the pressure ulcer leaflet sent to ICAN PAG to PMD for distribution to the board.</b>  <b>SW will attend the first University of Northampton Quality of Care Research at KGH this week.</b>  <b>MW – Children in Need funding for West Northants to help with potential mental health preventative measures MW to contact ES re how YHW could be a part of this.</b>  <b>ES – HWNW will be partnering with Action for Happiness to hold the Community Picnic and invites all board members to attend.</b></p>	<p><b>GVB</b></p> <p><b>GVB</b></p> <p><b>SW</b></p> <p><b>All</b></p>

9.	<b>Presentation: Action for Happiness</b>  <b>David Smart- Chair of Action for Happiness &amp; Retired GP gave a presentation on the work of Action for Happiness in Northamptonshire.</b> <b>Action for Happiness local hub link and Champions training to be shared in the next HWNW newsletter.</b> <b>DS to send a copy of the slides for PMD to circulate to board members.</b>	<b>GVB</b>  <b>PMD</b>
10.	<b>Questions from the Public:</b> <b>No questions from the public</b>	
11.	<b>Any Other Business:</b> <b>WP – In relation to men’s mental health work, Ashley Riley has a podcast called Blue Soul Shoes around men’s mental wellbeing. WP may be able to link GVB up to this gentleman.</b>	
12.	<b>HWNW Advisory Board Meeting in Public Closes</b>	<b>MW</b>



**Signed: Morcea Walker**  
**Vice Chair**