



Healthier Northamptonshire

Update

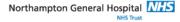
May 2015











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Our vision: Better Health, Better Care, Better Value

Supporting people to live longer, healthier, happier lives by taking control of their health and well being



Better Value

Care should be provided in the most efficient way to reduce the burden on taxpayers To provide high quality, responsive, accessible services which are centred around individual

Better Care

Our aims



- Improve the <u>quality of care</u>
- Ensure improved <u>access</u>
- Provide <u>safe care</u> in the most appropriate setting
- Ensure people have a <u>positive experience of care</u>
- Enhance <u>staff satisfaction</u>
- Ensure <u>sustainability</u> of our health and social care economy
- Support people to manage their own health and wellbeing and reduce the use of hospital beds
- Reduce <u>health and social care inequalities</u> in our services
- Ultimately to support people to <u>live longer</u>, <u>healthier</u>, <u>happier lives</u>.

The case for change



- A population that is growing faster than other parts of the country
- More older people with complex health and social care needs
- Staff recruitment and retention
- A move to 24/7 working across the NHS
- Quality standards that must be met
- Health and social care budgets that are increasingly stretched

Our principles



We are 'a strong partnership committed to planning and delivering the best possible services and wellbeing for the people of Northamptonshire'.

We will:

- Put people, not organisations, first
- Ensure patients and service users are involved in decision-making
- Plan, commission and deliver services according to the needs of our community
- Work within our resources
- Put quality and equality at the heart of all we do
- Work together to develop our plans for health and social care
- Use evidence-based practice
- Be open and transparent, ensuring communication is clear and consistent
- Ensure the stability of health and social care services and providers
- Commit the resources needed to support successful implementation of the programme
- Engage, involve and consult our stakeholders in the planning and delivery of health and social care services
- Ensure third sector and cross-regional organisations are consulted and informed

Key Components of Healthier Northamptonshire



The four components of Healthier Northamptonshire are:

- Integrated Care Closer to Home
- Clinical Collaboration between KGH & NGH
- Collaborative Resource Management (Back office).
- 4. Achieve demanding, but realistic efficiency improvements

Core services



Our two acute hospitals will each provide the following core services:

- A&E/urgent care
- Critical care
- Maternity
- Children's services
- Acute medicine
- General surgery
- Care of the elderly
- Associated diagnostics

We will continue to work to improve these services also

Progress on the Healthier Northamptonshire Programme



- December 2013 Patient & Public Working Group established
- February 2014 Challenged Health Economy funding agreed
- June 2014 Workstreams agreed
- September 2014 Proof of Concept agreed
- January 2015 Better Care Fund agreed
- February 2015 Corby (Lakeside) Vanguard proposal is successful.
- The 3 workstreams (Integrated Care Closer to Home, Clinical Collaboration and Collaborative Resource Management) are now being taken from concept into formal plans for implementation

Integrated Care Closer to Home



Providing a better service within the funds available to us

The £60m Better Care Fund is part of our approach

Examples of programmes of more integrated working already underway are:

- Intermediate Care
- Acute psychiatric liaison services
- Integrated discharge team
- Collaborative care teams supporting patients in the community
- Support for residential care homes

We continue to develop new ways of delivering integrated services – Accountable Care Models

Integrated Care Closer to Home - Messages



- We know we can provide better services if we join forces and integrate what we do
- Supporting people to be at home rather than in a hospital or care home, where this makes sense, is better for them and provides better value.
- Helping people to be more in control of their lifestyle and care needs is a key aim as it combines support where it is needed and recognises individual responsibilities
- We want to make sure that any ideas, as they emerge, are shaped by patients and the public and to agree how this can be achieved

Clinical Collaboration



- We have 2 district general hospitals in Northamptonshire as well as services delivered on several other sites
- Both hospitals will continue to provide acute hospital services
- They will work together to maintain high standards and meet expectations
- The approach will strengthen the services and expertise available to patients as well as being more consistent and equitable
- Plans are now being developed to consider the following services: rheumatology, dermatology, ophthalmology, radiology cardiology and orthopaedics

Clinical Collaboration - Messages



- We can provide better planned care services if we work together
- NGH and KGH are already working together to provide stroke, vascular, cardiology and cancer services
- Nearly all services will continue to be provided locally
- Maintaining high quality, safe, effective and efficient services is our priority
- Any service change will be informed by best practice. We may be able to improve quality and safety by not duplicating some services, for example to ensure 7 day cover or to provide a more extensive range of services than now
- We want to make sure that any ideas, as they emerge, are shaped by patients and the public and to agree how this can be achieved

Communications and engagement



- Communications group and patient and public working group set up
- Communications group brings together communication leads from all partner organisations, including East Midlands Ambulance Service
- The Patient and Public Engagement Workgroup (PPEW) brings together patient and carer representatives to provide advice, direction and assurance to ensure we have considered and responded to the needs of patients, carers and the public
- We have provided/supported:
 - Updates at Health & Wellbeing Board, trust board meetings, governors' meetings and staff meetings
 - Media releases, newsletter articles and information on websites
 - Discussions at patient congress and locality meetings
 - Surveys

Next steps



- Confirm and agree the clinical collaboration programme initiation document (June 2015)
- Agreed funded projects to be implemented from June 2015
- Clinical leadership sessions planned to build and accelerate momentum in relation to integrated care closer to home
- Further opportunities for stakeholder engagement to be identified
- Launch Healthier Northamptonshire website, to act as a central information and resource portal (June 2015)

Any Questions?



If you have any queries regarding the Healthier Northamptonshire programme please contact:

Healthier Northamptonshire PMO

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